

## How to Report Concerns to the Joint Commission

The Joint Commission has awarded their Gold Seal of Approval to TaleMed, Talent For Medicine, for its expertise in the Healthcare Staffing industry since 2007.

This certification recognizes TaleMed's commitment to providing qualified and competent healthcare professionals in the staffing arena. We appreciate the Joint Commission in recognizing TaleMed's dedication to outstanding and consistent services in healthcare travel.

### What does this mean for you as a Healthcare Professional in your traveling career?

- TaleMed Healthcare travelers are working for a company
- SAFETY and ETHICS. Opportunities in quality facilities, with Healthcare Professionals Working for one cause – patient satisfaction and quality of care.
- Comprehensive credentialing standards and practices ensuring your safety and experience fit best. If anyone has any concerns or questions about the safety or quality of care provided by a TaleMed Healthcare Professional please feel free to contact us at 1-800-494-0087 or by email at [employee.services@talemed.com](mailto:employee.services@talemed.com). We will do our best to provide sufficient information to address your concerns.

### How does this certification help hospitals, employees and independent Contractors?

TaleMed excels in delivering quality that comes with the added guarantee that we meet or exceed the standards for the healthcare industry. The Joint Commission certification acknowledges our performance.

- Access to experienced and competent Healthcare travelers to meet your staffing needs.
- Our rigorous credentialing standards and practices ensure the appropriate placement of traveling Healthcare Professionals based on experience and competence.
- We perform drug and health screens, background checks, and ensure compliance with regulatory documentation requirements.

If there are ever any concerns or questions about safety or quality of care while on assignment with TaleMed or care provided by TaleMed, please feel free to contact our Employee Services Department at 1-800-494-0087 or by email at [employee.services@talemed.com](mailto:employee.services@talemed.com). We will do our best to provide sufficient information to address your concerns.

If there are additional concerns that TaleMed is unable to address or you are not satisfied with our response please contact The Joint Commission at:

#### The Joint Commission

One Renaissance Boulevard  
Oakbrook Terrace, Illinois 60181

**Direct Number:** 1-800-994-6610

**Email:** [complaint@jointcommission.org](mailto:complaint@jointcommission.org)

**Fax:** 630-792-5636

TaleMed will not permit disciplinary action or retaliation against any employee or client who voices concerns with The Joint Commission.

